

Bangor Savings Bank Common Fees

In Effect 02/01/2012

Account balance assistance (per hour)	\$20.00
Account research (per hour)	\$20.00
Card replacement debit/credit	\$ 5.00
Card replacement/express delivery	\$75.00
Certified checks (per item)	\$25.00
Check printing	(fee depends on style of check ordered)
Collection items (domestic)	\$30.00 + expenses
Collection items (foreign)	\$30.00 + expenses
Copy of any transactions (per copy)	\$ 1.00
Counter checks (per sheet of four)	\$ 1.00
Deposit items returned	\$10.00
Early account closure for checking/savings/market rate/money market accounts (closed within 90 days of opening)	\$25.00
Fax fee	\$ 5.00 for the first page plus \$ 1.00 for each additional page
Foreign currency (buy or collect)	\$15.00 + expenses
Foreign draft purchase	\$15.00 + expenses
Government issues (bought and sold)	\$50.00 + expenses
Inactive account (monthly) Inactive = no deposits or withdrawals made for one year for checking accounts and two years for savings accounts.	\$ 2.00
Legal processing fee	\$50.00
Loan payment by phone (each item)	\$10.00
Manual telephone transfers (each)	\$ 3.00
Money orders	\$ 3.00
Night deposit bag (canvas)	\$20.00
Night deposit bags (disposable) 100 pack	\$15.00
Night deposit head key replacement	\$ 5.00
Non-sufficient funds (NSF) (each item - Includes any withdrawal, check, ATM, ACH)	\$32.00
Overdraft (each item paid - Includes any withdrawal, check, ATM, ACH)	\$32.00
Overdraft balance fee* (per day beginning third day)	\$ 5.00
Passbook re-issue	\$10.00
Rejected items (per item)	\$.50
Photocopies (per copy)	\$.50
Returned statement fee (Undeliverable) (per month)	\$ 5.00
Safe deposit boxes – drilling	\$175.00
Lost key charge (due at the time of box surrender)	\$25.00
Savings overdraft transfer (per occurrence)	\$ 5.00
Special statement cutoff	\$10.00
Stop payment (all items including pre-authorized)	\$32.00
Treasurer's check	\$ 5.00
Traveler's checks	1% of total amount of purchase (\$ 1.00 minimum)
Traveler's checks for two	per schedule
Uncollected funds (per item - Includes any withdrawal, check, ATM, ACH)	\$32.00
Wire transfer (incoming)	\$15.00
Wire transfer (outgoing – foreign)	\$35.00
Wire transfer (outgoing – domestic)	\$20.00
Zipper bag	\$ 5.00

* Only applies to transaction account customers who are not in the No Returns Benefit program.

COMPLAINT RESOLUTION PROCEDURE – If you have a dispute with your financial institution regarding your deposit account, contact the financial institution's consumer complaint representative or department and attempt to resolve the problem directly with the financial institution. If the financial institution fails to resolve the problem, write a letter detailing the problem and the resolution you are seeking to: Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, Maine 04333-0036

To file a complaint electronically, you may contact the Bureau of Financial Institutions at www.maine.gov/pfr/financialinstitutions/complaint.htm

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally-chartered institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.



You matter more.

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Call 1.877.Bangor1 (226.4671) www.bangor.com